



West Coast Style

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## RETURNS

Need to return something? Please follow the steps below within 30 days from the date you receive your order. New Zealand customers can choose between an exchange or refund. Overseas customers can only return items for a refund. Excluding faulty items, all returns must be in their original unworn condition, with tags attached.

1. To return an item/s enter the name, quantity and style code in the form below.
2. Under 'Reason Code' select one of the return reason codes from the selection on the right.
3. New Zealand customers, if you want to exchange an item/s please list below the item/s you wish to receive in return.
4. Return your parcel by your chosen postal service.
5. It is very important to enclose this form with your items in your parcel to enable us to process your return as quickly as possible.
6. Please retain proof of postage until we have confirmed your refund has been processed. Returns can take up to 21 days to return to us.

NAME: \_\_\_\_\_ ORDER NUMBER: \_\_\_\_\_

### RETURNS: ITEM/S

QTY    STYLE CODE    REASON CODE

_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

### EXCHANGES: ITEM/S (New Zealand only)

QTY    SIZE    COLOUR

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

### REASON FOR REFUND CODES

- 1 - Looks different to image on site
- 2 - Ordered more than one size
- 3 - Arrived too late
- 4 - Poor quality/ faulty
- 5 - Doesn't fit properly
- 6 - Doesn't suit me
- 7 - Incorrect item was sent
- 8 - Parcel damaged on arrival

## RETURN ADDRESS

**TWO PUNGAS**  
**76B GOLF LINKS ROAD**  
**HOKITIKA, 7883**  
**NEW ZEALAND**

ANY PROBLEMS? CONTACT US BY EMAIL: [twopungas@gmail.com](mailto:twopungas@gmail.com)    WWW: [westcoaststyle.co.nz](http://westcoaststyle.co.nz)