



West Coast Style

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## RETURNS

Need to return something? Please follow the steps below within 30 days from the date you receive your order. New Zealand customers can choose between an exchange or refund. Overseas customers can only return items for a refund. Excluding faulty items, all returns must be in their original unworn condition, with tags attached.

1. To return an item/s enter the name, quantity and style code in the form below.
2. Under 'Reason Code' select one of the return reason codes from the selection on the right.
3. New Zealand customers, if you want to exchange an item/s please list below the item/s you wish to receive in return.
4. Return your parcel by your chosen postal service.
5. It is very important to enclose this form with your items in your parcel to enable us to process your return as quickly as possible.
6. Please retain proof of postage until we have confirmed your refund has been processed. Returns can take up to 21 days to return to us.

NAME: \_\_\_\_\_ ORDER NUMBER: \_\_\_\_\_

RETURNS: ITEM/S	QTY	STYLE CODE	REASON CODE	REASON FOR REFUND CODES
_____	____	____	____	1 - Looks different to image on site
_____	____	____	____	2 - Ordered more than one size
_____	____	____	____	3 - Arrived too late
_____	____	____	____	4 - Poor quality/ faulty
EXCHANGES: ITEM/S (New Zealand only)	QTY	SIZE	COLOUR	5 - Doesn't fit properly
_____	____	____	____	6 - Doesn't suit me
_____	____	____	____	7 - Incorrect item was sent
_____	____	____	____	8 - Parcel damaged on arrival

## RETURN ADDRESS

**TWO PUNGAS  
76B GOLF LINKS ROAD  
HOKITIKA, 7883  
NEW ZEALAND**

ANY PROBLEMS? CONTACT US BY EMAIL: [twopungas@gmail.com](mailto:twopungas@gmail.com) WWW: [westcoaststyle.co.nz](http://westcoaststyle.co.nz)